



Limited Lifetime Warranty Panorama™ Wide Format Retractable Screen

What is covered:

All standard parts and mechanisms in material and workmanship are warranted for a limited lifetime from date of purchase when the Panorama Wide Format Retractable Screen door is properly installed by a certified dealer. The motor is warranted for 5 years from the time of its original purchase. The electronic controls, excluding batteries, are warranted for 1 year. The screening material is expressly excluded from warranty.

What is not covered:

This limited warranty does not cover a defect that has resulted from improper installation, use, alteration or maintenance. The screening material is expressly excluded from warranty. Change in color of parts that takes place over time is not covered nor is damage to fasteners from drill or screwdriver damage during installation or removal.

Stoett Industries makes no warranties for failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, misapplication, faulty building construction or design, exposure to the elements, exposure to corrosive environments (including exposure within 2 miles of salt water), improper handling, installation, or maintenance.

Certain insects, including bees, wasps, locusts, grasshoppers, etc. are known to eat holes into screen material. Care should be taken to ensure none are trapped into the screen prior to rolling the screen up. Once again, Stoett does not warrant the screen material for this or other damage.

Limitations on Liability:

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. In no event, shall Stoett Industries be liable for any direct or indirect loss, consequential damage or any other claims except as provided in this warranty.

For how long:

The Stoett Industries Limited Warranty is valid for the original purchaser in its originally installed position. The warranty is not transferable to another party or another installed position.

What we will do:

Stoett Industries will, at its sole option, repair or replace any defective parts within a reasonable period of time, free of charge, to the original purchaser.

What you must do to obtain Warranty Service:

1. Notify, in writing, the dealer from whom the Panorama Wide Format Retractable Screen was purchased. Explain the nature of the warranty claim and include the proof of purchase with invoice and purchase date.
2. The dealer will document the claim and contact Stoett Industries to take appropriate action.
3. Decisions as to whether to repair, replace, or refund shall be made by Stoett Industries, in its sole discretion.